Q & A

About Pricing

- 1. How much does the lesson cost?
 - 2-hour lesson ··· 1 participant 23,000 yen / 2 participants 30,000 yen / 3 participants 37,000 yen
 - 4-hour lesson … 1 participant 30,000 yen / 2 participants 39,000 yen / 3 participants 48,000 yen
- 2. Is the rental fee included in the lesson fee?

Except for the lesson fee, everything is charged separately.

3. What are the other expenses required in addition to the lesson fee?

Ski and snowboard equipment rental fees and lift tickets are required.

4. Do I need a lift ticket?

It is necessary. We don't know how many times you can ride the lift during the lesson, so we think it's okay to consult with the teacher before purchasing. There is also a bus pack that includes a one-day pass and a bus. Value pack | Sapporo Kokusai Ski Resort (sapporo-kokusai.jp)

5. Should I buy a one-day ticket?

If you are a beginner, you don't need a one-day ticket.

If you want to ski after the lesson, or if you have experience, you can use a one-day ticket.

Adults: Day pass 5,800 yen (web discount 5,500 yen), single lift ticket 1,000 yen

For more information Price information | Sapporo Kokusai Ski Resort (sapporo-kokusai.jp)

♦ About the Lesson

1. What are the lesson times?

2 hours (10:30~12:30 or 13:30~15:30) 4 hours (10:30~12:30 and 13:30~15:30)

2. Can I stagger the lesson time?

If it is related to the bus time, you can stagger it for about 30 minutes before and after. Please contact us when making a reservation.

3. <u>How many students can take the course?</u>

Up to 3 people can participate per teacher.

If there are more than 4 participants, 2 or more teachers are required.

Example) In the case of 5 participants,

3 participation fee + 2 participation fee.

This means that there will be two teachers for five people

4. Can I take skiing and snowboarding lessons together?

Skiing and snowboarding are taught by different teachers, so you cannot take both in the same group.

5. Do you offer lessons in languages other than English?

Only English or Japanese lessons are available.

6. The information sheet says to come to the reception desk by 9:30 (12:30), why is that?

This is for those who need to rent equipment and clothing. We need to make sure the rental items are the right size for you.

We need time to prepare before the lesson because we need to fit the rental items to your size.

We ask for your cooperation so that we can start the lesson on time.

A slight delay is fine. If you are going to be significantly late, please let us know.

If you do not need to rent, please arrive 30 minutes before the lesson starts.

About Access Sapporo Kokusai Ski Resort Line (Reservation Capacity System - Unreserved Seats)

1. How do I get to the ski resort?

The main means of transportation are buses or taxis.

See the link above for more information.

2. Do I need to make a reservation for the bus?

No. Buses are available by reservation only. Please see the link above for reservation procedures.

3. <u>Where can I get on the bus from?</u>

There is a bus stop map, please see the link.

Also, if you don't know the exact location, ask at the hotel where you are staying.

4. What time should I take the bus that arrives?

If you are taking lessons in the morning, please take the bus that arrives at the resort at 9:07 or 9:37. If you are taking lessons in the afternoon, please note that buses only run in the morning.

About the flow of the day

1. What will be the flow of the day?

When you arrive at the ski resort, the first thing you should do is go to the school reception counter. You will be asked to register there and we will inform you to the meeting time and place with the teacher

in charge.

After that, if you need to rent, we will hand over the rental equipment.

2. Where can I meet my teacher?

We will inform you at the reception on the day.

3. Where should I go when I arrive at the ski resort?

Please come to the school reception counter first.

4. Where is the school reception counter?

It is located on the first floor of the ski center.

The ski center is a long horizontal brown building in front of the slopes. You will find it by entering the building on the left toward the slopes.

If you are coming by bus, enter the building through the steel stairs right after getting off the bus, pass by the rental section, go up the stairs, go out the automatic door on your right, and enter through the automatic door across the street.

Facilities.pdf

♦ About Rental

1. How do I book a rental?

If you are taking a lesson, there is an item in the lesson application form that must be entered by those who need a rental, so please enter the necessary information (size) there. If you enter it there, the reservation will be completed, and the school will prepare the rental item and hand it over at the school reception. You don't need to book anywhere else. Please pay the rental fee on the day by cash or credit card. Rental items for those who do not take lessons cannot be prepared at the school, so please go to the rental corner to complete the necessary procedures.

2. How much does it cost to rent?

Ski sets (skis, boots, poles), snowboard sets (snowboards, boots) … Adult 5,800 yen Child 4,000yen Clothing set (top and bottom, goggles) … Adult 4,800 yen Child 3,500 yen

* Hats, gloves, and neck tubes are not available for rent.

It is sold for 600 yen for a hat, 1,200 yen for gloves, and 300 yen for a neck tube.

You can use the rental item for one day after the lesson. (until 16:00)

3. Do I need to make a reservation for rental?

If you want to take a lesson, make a reservation.

As explained in 1 above, you can complete your reservation by entering the necessary information when you book your lesson.

If you make a reservation in this way, you can pick up your equipment at the school reception on the day of the lesson, so you do not have to queue up at the rental area, saving you time in preparation.

After checking the above, please contact us via the email address below.

- $\langle\!\!\!\langle \ \ \, Required fields for e-mail \ \ \!\!\rangle$
 - Name
 - Age
 - Level
 - $\boldsymbol{\cdot}$ Date of course
 - Number of participants
 - Ski or Snowboard

Once we have adjusted your booking, we will send you an information email about the web application procedure.

After you have completed the booking process and have paid in advance, your booking will be completed.

Contact address school@srkk.co.jp